

## **COLBY WARRANTY**

Your purchase is covered by a 10 year warranty. The warranty encompasses the frame and manufacture of your item of furniture when used in a normal domestic situation. The warranty does not cover bed mechanisms, seat and back inserts, fabric or leather all of which are not manufactured by Colby. (These items have their own warranties and Colby is happy to refer any problems with these items to the relevant suppliers.) The warranty also excludes any damage caused by accident, misuse, negligence or neglect, nor does it cover normal wear and tear.

This warranty only applies to the original purchaser of the item of furniture, (i.e. the person who first purchased the items from our accredited clients), and is not transferable or assignable.

With use it is natural for some fabrics and leathers to develop 'comfort creases' and for filling materials to soften and flatten to conform to body shapes. These are not considered manufacturing defects.

Any unauthorized attempt to repair an item of Colby furniture will render the warranty null and void.

### **Maintenance**

Regular care and maintenance will prolong the life and look of your item of furniture. Ensure that your furniture is placed away from direct sunlight to prevent fading of the fabric or leather, away from sharp objects, harsh chemicals, pets and heat. When moving your furniture, do not drag the item.

Regularly vacuum fabric to remove dust and dirt. Treat spills and stains as soon as possible. For professional cleaning, refer to the fabric care instructions (if they have been supplied to us) attached to your item of furniture. If you have any doubts, contact the fabric supplier.

Regularly wipe over leather with a damp cloth to remove particles that can work their way into the hide and abrade it. For further information, refer to the leather care instructions (if they have been supplied to us) attached to your item or furniture. Creases, scars, insect bites, brands and stretch marks that an animal acquires during its life are natural characteristics of leather. If you have any doubts, contact the leather supplier

Regularly rotate and shape loose cushions, where applicable to maintain their shape and loft. (It is natural for cushion fillings to settle and for seat foams to soften over time)

Treat any spots or stains as quickly as possible. Gently blot any liquid from the surface of the fabric, leather or timber. **DO NOT SCRUB.** Only use proprietary cleaning agents strictly according to instructions, or contact an accredited furniture cleaning company.

*'hand made in Australia*